

Field Service Technician

Now Hiring: Ottawa Region

Ongoing Recruitment: Central Ontario

Employment Type: Full-Time, Permanent

Compensation: \$30.00–\$45.00 per hour, depending on experience and qualifications

Benefits: Company-Sponsored Extended Health Benefits & Deferred Profit Sharing Plan (DPSP)

Your Skills. Your Independence. Your Career with All-Lift.

Are you a skilled technician who enjoys diagnosing challenging equipment issues, working independently, and seeing the results of a job well done?

At All-Lift Ltd., we're looking for experienced Field Service Technicians who take pride in their workmanship, value customer relationships, and enjoy the variety that comes with working in the field.

As a Field Service Technician, you'll be the face of All-Lift at our customers' facilities, helping businesses stay productive by keeping their material handling equipment operating safely and reliably.

If you enjoy the freedom of working in the field, solving mechanical and electrical challenges, and being trusted to get the job done right, this could be the opportunity for you.

What You'll Be Doing

No two days are quite the same. You'll travel to customer locations, assess equipment issues, perform repairs and maintenance, and work closely with our service and parts teams to deliver dependable solutions.

Diagnose, Repair & Maintain

- Troubleshoot and repair forklifts and other material handling equipment, addressing mechanical, electrical, hydraulic, and operational issues.
- Complete preventative maintenance and scheduled servicing to maximize equipment reliability and performance.
- Perform Lifting Device Inspections (LDIs) in accordance with applicable requirements and company standards.
- Ensure repairs are completed safely, efficiently, and to All-Lift's quality standards.

Take Ownership of Your Service Calls

- Respond to dispatched service requests and manage your daily workload effectively.
- Accurately complete work orders, inspection reports, and service documentation.
- Identify required parts and coordinate with the parts and dispatch teams to minimize equipment downtime.
- Follow up on outstanding repairs, open work orders, and work in progress.
- Adhere to established warranty and service procedures.

Represent All-Lift with Professionalism

- Communicate clearly with customers regarding equipment concerns, repair findings, and recommended solutions.
- Keep customers and dispatch informed of repair progress, parts requirements, and next steps.
- Build customer confidence through dependable service, technical knowledge, and professional interactions.

Stay Equipped, Safe & Ready

- Maintain an organized service vehicle, tools, and van inventory.

- Follow company health and safety procedures and maintain a safe working environment.
- Participate in technical training, team meetings, and ongoing development opportunities.

What You Bring to the Team

We value hands-on experience, sound judgment, and technicians who take ownership of their work.

- Previous experience servicing and repairing forklifts, material handling equipment, or similar industrial equipment.
- Strong mechanical aptitude and proven diagnostic and troubleshooting abilities.
- Working knowledge of electrical and hydraulic systems.
- Ability to work independently, prioritize service calls, and manage time effectively.
- Strong customer service and communication skills.
- Confidence using diagnostic tools, technical manuals, and service documentation.
- Valid driver's licence with an acceptable driving record.
- Commitment to workplace safety, quality workmanship, and professional service.

Additional Assets

- Experience with multiple forklift or material handling equipment brands.
- Familiarity with preventative maintenance programs, lifting device inspections, and warranty procedures.
- Relevant technical education, trade certification, or manufacturer-specific training.

What You Can Expect from All-Lift

We understand that great technicians need more than a toolbox. They need the independence to do their jobs, reliable support when challenges arise, and opportunities to continue developing their skills.

- **Competitive Compensation:** \$30.00–\$45.00 per hour, based on experience and qualifications.
- **Company-Sponsored Benefits:** Extended health benefits to support your well-being.
- **Deferred Profit Sharing Plan (DPSP):** An opportunity to participate in the company's profit-sharing program.
- **Full-Time, Permanent Employment:** Build your career with an established Canadian company.
- **Independence & Variety:** Work directly with customers and tackle diverse equipment and technical challenges.
- **Strong Team Support:** Work alongside knowledgeable service, dispatch, and parts personnel.
- **Ongoing Development:** Expand your technical expertise through exposure to different equipment brands, technologies, and training opportunities.

Ready for Your Next Challenge?

Whether you're an experienced forklift technician looking for a new opportunity or a skilled industrial equipment technician ready to take your expertise into the field, we'd like to hear from you.

Currently hiring in the Ottawa region, with ongoing interest in qualified technicians across Central Ontario.

Apply today and build your future with All-Lift Ltd.!

All-Lift Ltd. is an equal-opportunity employer committed to providing an inclusive and accessible recruitment process. We welcome and encourage applications from people with disabilities. Accommodations are available upon request throughout all stages of the selection process. We sincerely thank all applicants for their interest; however, only those selected for an interview will be contacted. No agencies, please.