Parts Specialist

Location: Brampton Head Office, Ontario
Employment Type: Full-Time, Permanent
Salary: $55,000–$65,000 annually
Benefits: Company-Sponsored Extended Health Benefits & Deferred Profit Sharing Plan (DPSP)

Build Your Career with All-Lift!

Are you an experienced Parts Specialist who enjoys solving problems, delivering exceptional customer service, and keeping equipment and businesses moving?

All-Lift Ltd. is looking for a motivated, knowledgeable Parts Specialist to join our team at our Brampton Head Office!

As a trusted provider of material handling equipment and solutions, we know that having the right parts at the right time makes all the difference. We're looking for someone who combines technical knowledge, strong organizational skills, and a customer-first attitude to help keep our customers operational.

If you thrive in a fast-paced environment, enjoy working with a supportive team, and take pride in getting the job done right, we'd like to meet you!

What You'll Do

Parts Sales & Customer Support

- Identify, source, and order parts for a variety of material handling equipment, including UniCarriers, CombiLift, Aisle-Master, Factory Cat, and Skyjack.
- Assist customers with parts inquiries, availability, pricing, and compatibility.
- Process parts orders accurately and efficiently, ensuring timely fulfillment.
- Build strong customer relationships through knowledgeable, responsive, and professional service.

Inventory & Supplier Coordination

- Monitor inventory levels, maintain accurate records, and coordinate replenishment to minimize downtime.
- Work with suppliers and manufacturers to source parts, manage lead times, and obtain competitive pricing.
- Collaborate with warehouse personnel to ensure parts are properly received, stored, and organized.

Technical & Team Support

- Work closely with service technicians to identify appropriate parts and solutions for equipment repairs.
- Provide guidance on parts selection, compatibility, and troubleshooting.
- Maintain accurate records of orders, shipments, returns, and inventory transactions.
- Support reporting and continuous improvements within parts operations.

What You Bring to the Team

- Experience: Minimum 2 years in parts sales, parts coordination, customer service, or a related equipment industry role.

- Industry Knowledge: Familiarity with forklifts, material handling equipment, industrial equipment, or related parts and components is a strong asset.
- Technical Aptitude: Ability to identify parts, interpret technical information, and recommend appropriate solutions.
- Customer Focus: Excellent communication skills and a professional, solutions-oriented approach.
- Organization: Strong attention to detail and the ability to manage competing priorities in a busy environment.
- Computer Skills: Proficiency with Microsoft Office, inventory management systems, and electronic parts catalogues.
- Education: High school diploma or equivalent; related post-secondary education or technical training is an asset.

Why Join All-Lift?

At All-Lift, we recognize the importance of our people and the contributions they make to our continued success.

Here's what you can look forward to:

- **Competitive Salary:** $55,000–$65,000 annually, commensurate with experience and qualifications.
- **Company-Sponsored Benefits:** Extended health benefits to support your well-being.
- **Deferred Profit Sharing Plan (DPSP):** An opportunity to participate in the company's profit-sharing program.
- **Stable Employment**: A full-time, permanent opportunity with an established Canadian company.
- **Collaborative Environment:** Work alongside knowledgeable colleagues who value teamwork and customer service.
- **Industry Exposure:** Gain experience with leading material handling equipment brands and expand your technical knowledge.

Ready to Take the Next Step?

If you're a dedicated parts professional who enjoys helping customers, solving challenges, and contributing to a successful team, we want to hear from you!

Apply today and build your future with All-Lift Ltd.!

All-Lift Ltd. is an equal-opportunity employer committed to providing an inclusive and accessible recruitment process. We welcome and encourage applications from people with disabilities. Accommodations are available upon request throughout all stages of the selection process. We sincerely thank all applicants for their interest; however, only those selected for an interview will be contacted. No agencies, please.